

Build it right.

Assembly essentials / Use the instructions and torque values for your exact model.

Not confident with assembly? Have a qualified bicycle mechanic assemble and safety-check your bike before riding. Photos show example models.



01 Unpack & inspect

Check the bike and packaging for damage. Send photos or videos to enquiry@volitionebike.com if anything looks wrong. Keep the box if practical.



02 Fit the front wheel

Fit the wheel using its axle instructions. Seat it fully and securely; check brake rotor alignment. Axle types differ. Do not ride if the wheel can move or the fixing is uncertain.



03 Set the handlebars

Check fork orientation and cable routing. Centre the bars and tighten the faceplate evenly to the marked or model-specific torque. Torque values vary between components and models.



04 Check the headset

Steering should turn freely with no looseness. Top-cap preload and stem-clamp bolts have different jobs. Ask a mechanic if you are unsure; do not simply overtighten the top cap.



05 Install the pedals

Match R to the right and L to the left. Viewed from the outside of each crank: tighten R clockwise and L anticlockwise. Start by hand; use the specified final torque.

Power on. Ride smoothly.

Battery fitting / Display controls / Your first ride



01 Seat and lock the battery

Switch the system off. Follow the battery case markings: unlock, seat the battery fully, then lock it securely. Check it cannot lift out before riding. Unlock before removal; never force it.

02 Learn your display



Power: commonly press and hold the power button.

Assistance: use + / - to change the level.

Lights and menus: shortcuts vary. Some displays use a long press on + for lights and + / - together for menus. Check your display manual first.

03 Start gently

Choose low assistance and practise braking in a clear, lawful riding area. Ease off pedal and motor load before changing gear. Shift one gear at a time and select a low gear before climbing.

Alarm fitted? On the example system, power the battery on, then use Lock to arm and Unlock to disarm. Remotes differ; follow your model instructions.

Need your display manual? Email your model name and a photo of the display.

[Watch: Bafang display](#) | [Bike setup video](#)

Care for your ride.

Charge safely / Check regularly / Protect your bike

Charge with care

Use only the supplied or manufacturer-approved compatible charger. Charge on a hard, non-flammable surface, clear of exits and combustible materials, with a working smoke or heat alarm nearby. Stay awake and present; disconnect when fully charged.

Stop using or charging a damaged, swollen, leaking or unusually hot battery.

Smoke, sparks or fire: leave the area, keep others away and call **000**. Do not carry a smoking battery. Never open or repair the battery yourself.

Charger indicators vary

On the older charger shown, red indicates charging; green can mean full or not charging. Check the charger manual and battery level. A green light alone does not prove the battery is charged.



A simple maintenance rhythm

Before every ride

Check brakes, tyres, wheel fixings, steering, lights and battery security.

First month, then regularly

Recheck the bike after bedding in. Thorough checks at least every three months and before long rides; heavy use needs more attention.

Keep it clean and secure

Use the tyre and rim limits for your model. Avoid immersion and pressure-washing electrical parts. Dry after rain. Lock securely when parked.

Never put batteries in household or kerbside bins. Ask an approved facility whether it accepts e-bike batteries; damaged batteries need special arrangements.

[Battery safety](#) | [NSW EPA recycling](#) | [Fire + Rescue NSW charging advice](#)

Warranty & support.

A quick reference / Read together with the terms supplied with your purchase.

1 YEAR

Electrical system and major bicycle components.
Manufacturing defects, unless your product has different written terms.

Coverage at a glance

Normal wear and damage caused by misuse, poor maintenance, incorrect assembly, modifications or water exposure fall outside the voluntary warranty. Unrelated statutory rights remain. Discuss commercial, delivery, hire or racing use before purchase.

Need to make a claim?

Send purchase evidence, model, kilometres, fault details and photos/videos. We assess remotely first; inspection may be needed. Accepted claims receive an appropriate remedy. Agree return arrangements first. Reasonable freight may be payable upfront where lawful, reimbursed for valid claims with receipts; Volition pays where legally required. Out-of-coverage repairs need approval.

Returns

No general change-of-mind returns unless agreed. Faulty-product remedies depend on Australian Consumer Law, including refund or replacement rights for major failures.

YOUR AUSTRALIAN CONSUMER LAW RIGHTS

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

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[Full warranty & returns policy](#) | [Consumer rights: ACCC](#)

Check applicable road and path laws before riding. This general guide does not replace model-specific instructions or reduce rights that cannot legally be excluded.