

HOW TO ASSEMBLE VOLITION E.BIKES



Please check for any noticeable damage to the box and the bike and if any is found, please send photos and videos to enquiry@volitionebike.com

Please flatten the box and keep it if you can



Once the front wheel is clipped in. Please push the bike down to pressure the wheel in a centred position and close the lever all the way in to lock it up securely.

The fork should point forward.



Install the handle bar with 4 screws (7 n.m)

Please double check the cables are routed correctly.



Some other models require the installation of the headset top cap.

Please make sure that there is no fork/headset movement.



Pedals are marked "R" & "L"

Tighten the left pedal ANTI CLOCKWISE

Tighten the right pedal clockwise

HOW TO OPERATE VOLITION E.BIKES



VOLITION uses a few battery cases which are all designed to “clip in” with a bit hand pushing. Please make sure the battery is in the “unlocked” otherwise it may not go in.

Once the battery mounted firmly , there is a lock with keys to secure the battery. Direction is marked on the case. To remove the battery, please make sure the battery is “unlocked”

If your bike has an alarm, please make sure the battery is on. Press “Lock” to activate the alarm. Press “unlock” the deactivate the alarm. Please ignore two other buttons on the remote.



Chargers may appear slightly differently. LED (1) means the charger is getting the power from the wall.

LED (2) “RED” means that the charger is charging. “Green” means either “not able to charge” or “fully charged”. You can double check the battery level on the bike display. There is a side battery level indicator on the battery case; it only works when the battery is “on”



VOLITION uses a few display models. They all function the way.

Press and hold the Power button  to turn on and off the display.

Press + / - buttons to increase or decrease the motor power

Press and hold + to turn on the display light and bike lights (if wired-in)

Press and hold + & - to enter the display menu (this applies to most models, contact us if your display is different)

HOW TO SERVICE VOLITION E.BIKES

Tyre pressure; urban riding & trail riding are different. In general, we recommend 35psi front, 38psi rear.

First service: It is quite normal that the bike needs the gears retuned & brakes adjusted within the first few weeks. There are many “how to” videos online or please ask for help from your local bike shop.

WHEN CHANGING GEAR (both cassette & internal): ease off the pedal pressure to “save the drivetrain”; always pre-select the low gears for a hill climb to ensure the bike chain will last.

Motor temperature check is important. Electrical parts may burn out. If the motor is running super hot, make sure to “cool it down”. Selecting the right bike gear helps keeping the motor temp low.

Servicing - The whole system is only water resistant. Clean & dry the bike after the rain is recommended. The brake, chain & tyre may need a check or a service if necessary every 1000km. Please bring your bike to a trusted shop or find the servicing help online. The motor may need a full internal service after 10,000km or 2 years. Any cassette system (chain) may need a replacement after 1000km - 3000km. Internal gears (Shimano) will last many years if used properly. Belt driven systems can also last for many years.

Our Warranty:

What is **covered** under our limited 12 month warranty? The whole motor and battery system, the frame and most bike parts. If you intend to use the bike or motor kits for commercial use, please contact us right away. We do not provide warranty for the bikes intended for commercial use without a special agreement.

What is **not** covered ? Tyre, Cassette, Chain, brake pads, grips, saddle & pedals. Any accidental damage repair is a paid service.

What will **void** the warranty ? Modifying top speeds; Modifying the e.bike controller; Water damage; motor and battery “burn out” due to excessive heat.

Commercial/ Racing Use

If you are using the bike for commercial use, please notify us for a pre-agreement. Our limited warranty does not cover any commercial or heavy duty use such as Uber Eats, hiring or 3500km+ of use within 3 months

RETURN POLICY:

VOLT will attempt in all manners to repair or replace any faulty bike parts. Only when all attempts of repairs fail, would we replace or refund for the purchase. VOLT may accept a return due to a change of the mind & contact us first. We will need to examine the bike before making an offer. VOLT does require the bike to be packed safely and boxed up by the user for a return pick-up.